From: Robert G. Parsons

To: Microsoft ATR,john.hostettler@mail.house.gov@inetg...

Date: 1/1/02 1:55pm

Subject: Letter regarding Microsoft AntiTrust Suit

Gentlemen,

Attached please find a letter regarding the Microsoft AntiTrust Settlement.

Thank you for listening.

Bob Parsons

Robert G. Parsons
President
AUTOMATED OFFICE SOLUTIONS
2100 N. Cullen Ave.
Evansville, IN 47715
812-471-5005 Phone
812-471-5858 Fax
rgp@aos-evv.com
www.aos-evv.com



December 31, 2001

Attorney General John Ashcroft U.S. Dept. of Justice: 950 Pennsylvania Ave., N.W. Washington, D.C. 20530

Dear Mr. Ashcroft,

Over the years I have encountered several instances where I believe that Microsoft had crossed the line of overly aggressive sales and service techniques – particularly with respect to its technology partners. I have never been convinced, however, that this business-savvy attitude warranted something as severe as this antitrust lawsuit instituted against them by our own government. More likely than not, should Microsoft's aggressive attitude have continued, market pressure would have brought them back into a more cooperative spirit anyway. Certainly, our government's threats to break the company up were a bit over the top.

Now that the lawsuit has been settled, however, I am sure that Microsoft will be more likely to treat its technology partners with a greater degree of cooperation, helpfulness and respect. I am therefore hopeful that the settlement will be affirmed through this period of public comment, and that no further federal action will be required.

This letter is a measure of that hope. We cannot allow the government to spend any more of its valuable resources and time on this. There are obviously so many other more important matters with which to deal. The Justice Department itself is especially busy lately, perhaps more so than any other agency. Our government can do great things for America in areas such security and the national economy now, and it should focus instead on that.

I appreciate the opportunity to voice my opinion in such a meaningful way. Thank you.

Sincerely,

Robert G. Parsons, President AUTOMATED OFFICE SOLUTIONS 2100 N. Cullen Ave. Evansville, IN 47715 rgp@aos-evv.com 812-471-5005

cc: Representative John Hostettler